



Arab-American Family
Support Center

2024

Annual Report



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Who We Are

For over 30 years, the Arab-American Family Support Center (AAFSC) has proudly served immigrant, refugee, and marginalized communities across New York.

Community is at the heart of AAFSC's work. We help families navigate life in New York City, learn English, prepare for the citizenship exam, secure affordable housing, and access mental health counseling.

We're also here to strengthen family bonds through parenting workshops and help young people succeed in school with academic support, social activities, and a safe space to share their experiences.

We build brighter futures, one family at a time.



Letter from Leadership

Dear Friends,

These early days of 2025 are a confusing time for us to compile and share this report with you.

On the one hand, thanks to the unparalleled dedication of AAFSC's team—and supporters like you—we served over 21,000 individuals last year. That's an increase of 25% from the year before and 300% from before the pandemic. You helped us teach over 1,000 students English and prepare 52 of them to become new U.S. citizens. You helped us provide weekly, one-on-one mental health counseling in the languages our clients speak (including Arabic, Bangla, Urdu, and Dari) at no cost to them. And you helped us support over 5,000 individuals and families navigate crises to ensure they stay safe.

On the other hand, immigrants and refugees now face xenophobic rhetoric from our own government leaders. Key strands of the social safety net, which were already fraying, are being cut. The over \$1 million in Federal funds that AAFSC receives annually is now at risk. And mass deportations—no longer merely a threat—have begun. All of this puts incredible strains on the families and individuals AAFSC has been supporting—and on many of our staff members, too.

While we must acknowledge these threats, we must also remember that AAFSC was made for moments like this. Indeed, we have faced moments like these before. In the face of uncertainty, AAFSC is taking concrete steps right now.

We are not just looking for \$1M in new funding annually to replace the Federal funding we expect to lose; we are aiming to expand our mental health, legal support, and community health programs to respond to vastly increasing demand. We have rolled out protocols to help safeguard our staff, clients, and organization as the work of immigrant-serving organizations like AAFSC is under increased scrutiny from our own government. We will continue to make the case for righting historic wrongs by fighting harmful policies that exclude individuals and whole communities and trample on their rights.

The coming year will demand much from all of us. But we draw strength from what we have already accomplished, thanks to you. Your support ensures AAFSC meets this moment and continues to provide the services and advocacy that helps over 21,000 individuals. With you, we can confront these challenges with the strength, clarity, and determination that comes from partnership, and which has always defined AAFSC's work.

With gratitude,



Mark Foggin
Interim Executive Director



Naseem Haffar
Board Chair

What We Stand For



Mission

We champion underserved individuals, including immigrants, by delivering culturally responsive services and uplifting community voices.

Vision

AAFSC's vision is more pressing today than ever: Striving for a socially just society where all immigrants including Arab, Middle Eastern, North African, and South Asian populations, can fully partake as Americans.

AAFSC is proud to serve clients in all **5** boroughs. In addition to our in-home case management, reaching every neighborhood, we have **10** physical locations:



BROOKLYN

● **Brooklyn Court Street-Headquarters**
150 Court Street, 3rd Fl.
Brooklyn, NY 11201
Tel: (718) 643-8000
Fax: (718) 797-0410

● **Atlantic Avenue Community Center**
1384-386 Atlantic Avenue
Brooklyn, NY 11217
Tel: (718) 643-8000

● **NYC Family Justice Center-Brooklyn**
350 Jay Street
Brooklyn NY 11201
Tel: (718) 250-5113

MANHATTAN

● **NYC Family Justice Center-Manhattan**
80 Center Street, 5th Fl
New York, NY 10013
Tel: (212) 602-2800

QUEENS

● **Queens Counseling Centers**
37-10 30th Street, 2nd Fl.
Queens, NY 11101
Tel: (718) 643-8000
Fax: (347) 808-8778

● 37-14 30th Street, 2nd Fl.
Queens, NY 11101
Tel: (718) 643-8000

● **NYC Family Justice Center-Queens**
26-02 82nd Avenue
Queens, NY 11415
Tel: (718) 575-4545

STATEN ISLAND

● **NYC Family Justice Center-Staten Island**
126 Stuyvesant Pl
Staten Island, NY 10301
Tel: (718) 697-4300

BRONX

● **Bronx Center**
966 Morris Park Ave, 6 2nd Fl
Bronx, NY 10462
Tel: (718) 643-8000

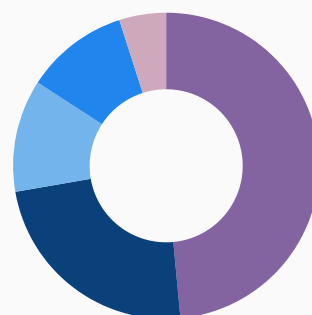
● **NYC Family Justice Center-Bronx**
198 East 161st St, 2nd FL
Bronx, NY 10451
Tel: (718) 508-1220

21,000 Served

Our clients hailed from 171 countries of origin. While we're open to all, we are proud to be the largest settlement house in NYC specializing in serving Arab, Middle Eastern, North African, and South Asian immigrant communities.

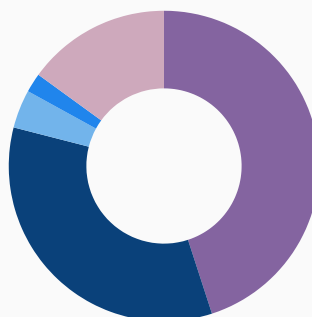
Borough of Residence

● Brooklyn	49%
● Queens	24%
● Manhattan	12%
● Bronx	10%
● Staten Island	5%



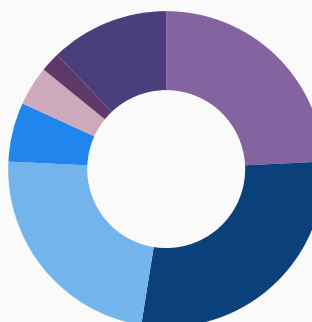
Languages Spoken*

● Arabic	45%
● Spanish	34%
● Bangla	4%
● French	2%
● Other	15%



Race & Ethnicity

● Arab/MENA*	24%
● Hispanic/Latino	28%
● Black*	23%
● White	6%
● South Asian	5%
● East Asian	2%
● Other	12%



32

Languages
spoken by
AAFSC Staff

Top Countries of Origin

Yemen Bangladesh Mexico
Mauritania Ecuador Dominican Republic

*MENA stands for Middle Eastern and North African
*Black includes Black, Afro-Caribbean, and/or African-American
*Excluding English

Turning Vision Into Action

Through AAFSC's multigenerational, linguistically accessible programs, we are committed to meeting people where they are. We build strength and power across communities with a focus on health, education, family support, and immigrant rights.



English Classes & Citizenship Prep

1,021

Students

100%

Pass Rate on
Citizenship Test

52

New U.S. Citizens

Early Childhood Development Services



174

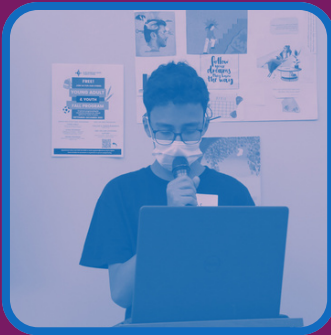
Caregivers Received
Tools to Reduce Stress
and Boost Mental and
Emotional Health

245

Children on Path to
Meet Developmental
Milestones

81,450

Diapers Distributed, Saving
Clients over \$40,000



Young Adult & Youth Support

50

Youth Screened
for Symptoms of
Anxiety or
Depression

177

Youth Offered
Academic
Enrichment, Life
Skills, and Mental
Health Support

24

Stress
Management
Sessions Held

Family Case Management



711

Families
Strengthened

1,467

Children Remain
Safely in Homes

8,808

Home Visits
Conducted



Housing Assistance

83

Clients Connected to
Safe and Affordable
Housing Options

233

New Yorkers Benefitted
from AAFSC's Housing
Assistance Program

Domestic Violence Case Management



4,533

Survivors of Domestic and Gender-Based Violence Served

42%

Of Clients Served Were High Risk

9,094

Hours of Crisis Intervention, Case Management, and Service Navigation



Benefits Navigation

801

SNAP Enrollees

3,353

Health Insurance Enrollees

20

Cash Assistance Applications

Legal Services

Top 5 Points of Service:

23%

Naturalization

14%

Green Card Renewal

18%

Visa Processing

8%

Adjustment of Status

19%

Family Reunification





Emergency Financial Assistance

\$150,799

Of Funds Distributed

511

Beneficiaries

Top Needs in 2024:

22%

Rent

16%

Food

23%

Personal Items

20%

Household Items

8%

Childcare Items

Mental Health Counseling



2,838

Individual Counseling
Sessions

186

Clients Received
Clinical Care
and Advocacy
Support

15

Average Sessions
Per Client



Our Financials

Audited July 1, 2023–June 30, 2024*

Support & Revenue

\$15,925,568

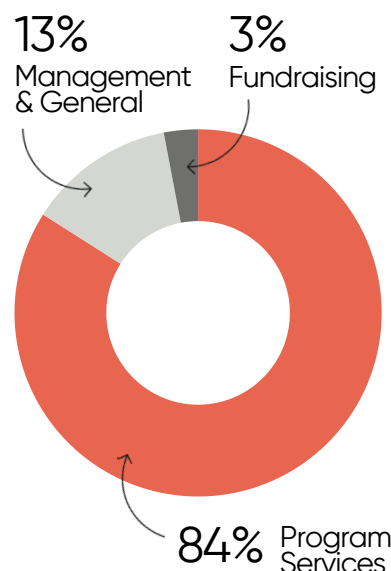
Government Grants	\$13,215,545
Foundation Grants and Support	\$2,575,677
Individuals and Corporations	\$134,320
Other Revenues and Gains	\$26

Expenses

\$15,494,047

Program Services

Family Case Management	\$9,259,133
Domestic Violence Case Management	
Benefits Navigation	
Legal Services	\$2,246,554
Mental Health Counseling	
English Classes & Citizenship Prep	
Early Childhood Development Services	\$1,450,935
Young Adult & Youth	



Supporting Activities

Management and General	\$2,056,244
Fundraising	\$481,181

Net Assets at End of Year

\$4,818,417

*AAFSC continues to prioritize financial sustainability. This year, we delivered programs leveraging new resources as well as previously secured dollars designated for this fiscal year.

Our Funders

Thanks to the generous support from our funders, AAFSC provides high-quality programs across New York City.

Allstate Foundation	NYC Mayor's Office of Criminal Justice
Altman Foundation	NYC Mayor's Office of Immigrant Affairs
Brooklyn Org	NYC Department of Cultural Affairs
Child Welfare Fund	NYS Department of Environmental Conservation
DJ McManus Foundation	NYS Department of Health
Dollar General Literacy Foundation	NYS Department of State
Food Bank for NYC	NYS Division of Criminal Justice Services
Gerstner Philanthropies	NYS Office of Children and Family Services
Harman Family Foundation	NYS Office of Victim Services
Keep New York Covered	Office of Temporary and Disability Assistance
Kornfeld Foundation	Office on Violence Against Women
Marble Collegiate Church	Olayan Group
Marilyn Simpson Charitable Trust	O'Neill Foundation
Mother Cabrini Health Foundation	Robin Hood Foundation
National Network of Arab American Communities	Russell Grinnell Memorial Trust
New York City Council	Shariff Wilson Foundation
New York Community Trust	Solon E. Summerfield Foundation
New York Women's Foundation	Substance Abuse and Mental Health Services Administration
Northfield Foundation	Susan & Donald Babson Charitable Foundation
NYC Administration for Children's Services	Tiger Foundation
NYC Care	Trinity Church Wall Street
NYC Civic Engagement Commission	Urban Institute
NYC Department of Mental Health & Hygiene	Venable Foundation
NYCEAL	Violet Jabara Charitable Trust
NYC Human Resources Administration	

We appreciate all of our individual donors. Your contributions, whether made through a digital fundraising campaign or donated in-kind, have supported the health and well-being of NYC's immigrant and refugee families, including thousands of newly arrived migrants.



Meet Our Community

Our students are the reason we continue to do this work.



"Everything I learned in the markaz [AAFSC], I've integrated into my new life here in NYC. Paul, Nidal, and Saif haven't just taught me English, but have answered my questions on how to find a job or navigate travel in NYC. These amazing people make the markaz like our home."

Rachid and Yassir

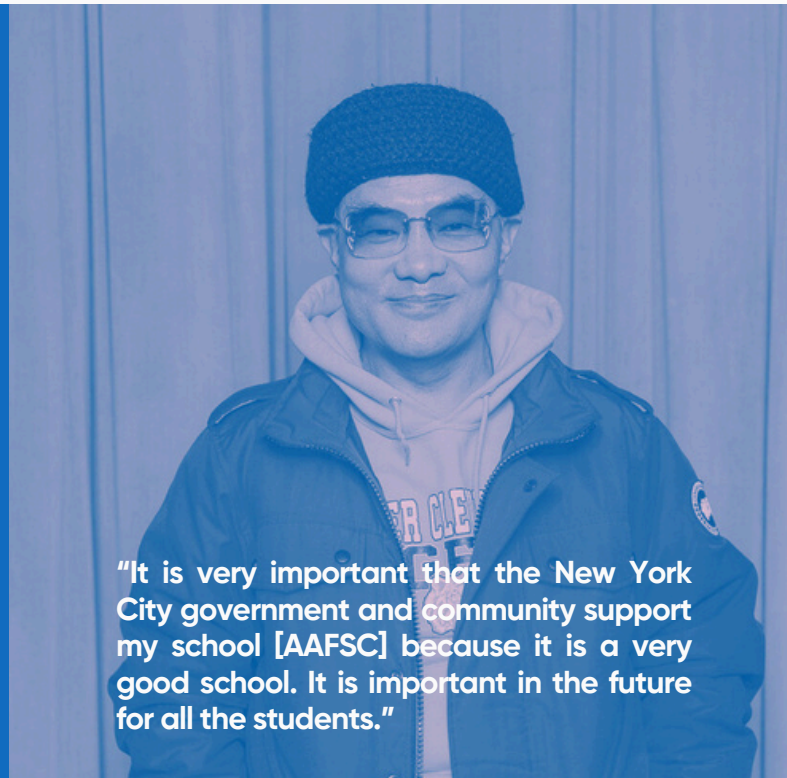
📍 **Morocco** المغرب

Rachid's journey from Morocco took him across continents—Europe, South America, Central America, and Mexico—before arriving in the U.S. in Arizona, eventually making his way to New York City. Along the way, he met Yassir, and together, they walked into AAFSC and learned that our staff spoke Arabic. Since arriving in Brooklyn, Rachid and Yassir have become an integral part of our community, attending weekly ESOL classes to improve their English skills and better their futures. In NYC, Rachid wants to start his own business while Yassir just secured a job in the Bronx. He owes this accomplishment to the team at AAFSC for believing in him along the way and giving him the skills to succeed.

Palden

📍 **Tibet** བོད་

Palden came to New York from Tibet 12 years ago, without any knowledge of English. He travels one hour on the subway each way to our Community Center. After class, he stays to spend additional time with his teacher, Paul, practicing English phrases and vocabulary to get by at the farmers market, doctor, or on the subway. This year, Palden proudly became a U.S. citizen and shared his inspiring journey as the student speaker at AAFSC's Citizenship Celebration. Even with citizenship, Palden has continued coming to AAFSC to strengthen his language skills and stay connected with the community that supported him.



"It is very important that the New York City government and community support my school [AAFSC] because it is a very good school. It is important in the future for all the students."

Board of Directors

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Matthew Brogan (Treasurer)
Jeanine Shama (Secretary)
Roberta Baum
Mohamed El Beih
Anissa Dhouibi
Kwame Fynn

Rita Gail Johnson
Boby List
Shahla Naimi
Susan Peters
David Pollak
David Tayeh
Abdullah Younus

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Mona Hadidi

Malik Nabulsi
Margaret Riordan
Ahmad Shaibani
Joseph Tadros

Connect With Us

Interested in connecting or learning more about our work?
We'd love to hear from you.

 (718) 643-8000
 info@aafscny.org
 aafscny.org

 @aafscny
 @AAFSCNY
 @AAFSC



Arab-American Family Support Center

Your donation to AAFSC helps support immigrant and refugee families. In 2024, we served 21,000 people with life-saving programs in over 30 different languages. Every dollar expands our reach and helps us champion justice and equity. Make a difference today by scanning the QR code or visiting aafscny.org/donate.



OPEN TO ALL.